

Registration process

There are a number of ways that members could find their way through to the membership registration pages. These include:-

Club Websites

• Registrar's can use the links found in the Membership Fees setup page to publish on the club website.

 Advantage: Skips the step of finding a club. The link also remains constant between seasons. My Swim Results

PO Box 31 West Perth WA 6872

Unit 14 / 1329 Hay Street West Perth WA 6005

Ph: +61 8 9226 4990

support@myswimresults.com.au www.myswimresults.com.au

- Swimming WA Website
 - Directs members to the Find a Club feature of My Swim Results (https://www.myswimresults.com.au/FindClub.aspx?countryCode=AUS|WA)
 - Advantage: Tells MSR which State to search for clubs
- "Find a Club"
 - Clubs all typically have a location so the Find a Club feature within My Swim Results can guide them to the appropriate club page on My Swim Results to find links to start the registration process.
- Club Mailouts / Social Media posts
 - Links found in the Membership Fees setup page can be published where the members can find them
 - o Advantage: Skips the step of finding a club
- SWA Invitation to renew letter
 - Clicking on the QR code within the PDF document will take them directly to their renewal page. If the document is printed, then scanning the QR code will also take them directly to their own renewal page.
 - o Advantage: Skips the first couple of steps in the renewal process.
- Checkout
 - If they have gone through the registration process, they can return to add another membership to the cart using the links in the checkout. Has an advantage in that the website will remember some of the details like address information which it will prepopulate.
 - Advantage: Skips the step of finding a club

There is a separate links for "New" and "Renewing" members however the process is largely very similar.

This procedure will assume that the member is visiting My Swim Results via the "Find a Club" feature and already knows the name of the club that they are interested in joining.

Note: Using the likes of a renewal invitation means that they will skip a few steps in the process.

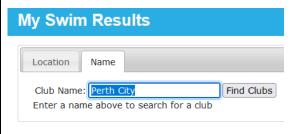
Find a Club has 2 methods – search by local or by name



Search by Location My Swim Results Location Name Find clubs in your area: Your address: Leederville Find Clubs Click "Find Clubs" Click "Find Clubs" Scarborough Osborne Park Hospital Osborne Park Unit Osb

Results are displayed on a map with a listing of the clubs underneath. Clicking on a pin or the specific club in the list allows the member to visit the club profile page.

Search by Club Name



Click "Find Clubs"

Note: Most browsers will offer suggestions as the member types the name of the club.

In most cases – the website will redirect to club profile page.

If there are multiple clubs with a similar name (e.g. "Newman") then the user can either keep typing the name to narrow the search or will be presented the links to the club profile pages for the different clubs.

Membership Would you like to join the club as a new member or renew your membership? Photos

Choose either to register as a new member or renew your membership.

Note: If you are already in the database but choose to register as a "New Member", the system will switch over to the renewal process with the existing club.

Renewing members will be asked for their name and birthday. New members will move straight to the club welcome message.

Renew Registration



Club Welcome page

Renew Registration

Welcome Chris

Thanks for your interest in renewing with Dolphins Swimming Club swim club.



OUR MISSION & VISION

Create an sustainable and supportive environment promoting personal growth...



OUR VALUES

Our values guide our actions and set the groundwork for how we behave...



Pressing "Next".

Note: A new member will be asked for their name and birthday.

Renew Registration

Please choose a membership type for Chris

- O Competitive Annual Member
- O Club Committee Member
- O Coach
- O Individual
- O Parent / Guardian
- O Technical Official
- OWS Series

Next

A full competitive membership is an "Annual Membership".

Note: Different membership options are available for different age groups.

Select a membership type which is the predominate membership type. There will be an opportunity to add additional membership types next.

Click Next.

Additional Membership Types for Chris

| Are there any additional membership type's to be included in Chris's membership? (If these are not applicable - just press |
|----------------------------------------------------------------------------------------------------------------------------------------------|
| ☐ Competitive Annual Member (Competitive \$124.00) |
| ☐ Club Committee Member (Non-Competitive) |
| ☐ Coach (Non-Competitive \$20.00) |
| ☐ Individual (Non-Competitive \$55.00) |
| ☐ Technical Official (Technical Official) |
| OWS Series (Open Water \$75.00) |
| □ None of the above Check with the club directly to see if there is an additional fee involved with these additional membership types. Next |

If additional membership types need to be added to then these can be added by selecting the appropriate membership types.

The Terms and Conditions for both the State and the Club will be displayed. These can refer to documents found on other websites.

Terms and Conditions

Western Australia (State)

I agree to abide by the rules, regulations and policies of <u>Swimming Australia</u>, <u>Swimming WA</u> and the relevant CI <u>Policies & Rules</u> which incorporates (but not limited to) topics such as:-

- · Codes of Conduct Expectations of how members should conduct themselves. Code of Conduct for eacl
- · Safe Sport Framework A collection of policies and procedures relating to Member welfare and Member
- Social Media policy
 - · Refrain from any posts which may damage the reputation or brand of Swimming Australia, Swimm
 - Posted or shared content must be consistent with the values, ethics, policies, aims and objectives
- · Anti-Doping, Illicit Drugs, Consumption of Alcohol and Supplements.
- Gambling and Race Fixing

(Please utilise the links for further information.)

I authorise Swimming WA to use, disclose or relate to any relevant bodies any of my personal information that π policies in above. I agree to have my name, photograph and results published in official programs, newsletters a

Where the applicant is under 18 years of age, this form must be endorsed by the applicant's parent or legal guar

I have read, understood, acknowledge and agree to the declarations above and the details provided in the appliand I warrant that all information provided is true and correct.

I as the parent or guardian of the applicant expressly agree to be responsible for the applicant's behaviour and ϵ membership application and declaration.

Link to Swimming Australia - Integrity, Policies & Rules

Dolphin Swimming Club

Volunteer / Club Member Agreement:

Swimming relies on active involvement from volunteers / club members to assist with:

- · the running of meets (from club level to State level),
- · timekeeping,

Declaration:

- I agree to abide by the rules, regulations and policies of Swimming WA, Swimming Australia, the rules Swimming Club, including Swimming Australia's Anti-Doping, Member Protection, Behaviour Guide www.swimming.org.au)
- 2. I authorise Swimming WA, Swimming Australia and Dolphin Swimming Club to use and disclose, that may be necessary to implement the rules, regulations and policies in 1 above. I agree to have conducted by Swimming WA, Swimming Australia and Dolphin Swimming Club unless I or any guanewsletters and websites and other media. You have hereby agreed to the Declaration and Volunte
- 3. I agree to actively be involved in the items listed in the above "Volunteer / Club Member Agreemen

I Agree

Pressing "I Agree" to the terms and conditions continues the registration.

Dolphin Swimming Club

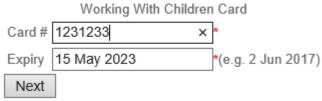
| General | Address | Contact | Membership | | | |
|-----------------------------------------------------|---------------|---------|------------|--|--|--|
| Surname Given: Middle Na Birthday: Next | Chris ame: | | | | | |

Pressing Next will move through the additional tabs collecting Address, contact and other information.

Note: Some fields may be prefilled depending on a recent registration or if the member is logged into the website. Check all the prefilled fields are still current.

Depending on the membership type selected, the website by request additional information such as Working with Children card information or Police Checks.

Renew Registration



Pressing next.

If the member is under 18 years old, the system will request a parent / guardian to be linked to the membership. Enter their name and birthday so that the system will check and organise their membership at the end of the organising the membership for the swimmer.

Parent / Guardian Name

As is under 18 years old - a parent / guardian membership is also required to complete the membership. Another registration process will begin once Amelia's registration is complete. Details for the parent / quardian:

| Given: | Chris | * |
|-----------|-------|---------------|
| Surname: | | * |
| Birthday: | | * 20 Jul 1970 |
| Maria | | |

Next



Note: Once this membership is completed - the system will start a membership for a parent / guardian.

Pressing the Next button will bring up the fees. Depending on the club, these could be a single fee or a selection of fees to choose from.

Renew Registration Renew Registration Competitive Annual membership for Chris McMillan to the 1 Oct 20 Description Swimming WA 2018/2019 Membership Dolphin Swimming Club 1st & 2nd Member in the same family 9 & Parent / Guardian membership for Chris McMillan to the 1 Oc 3rd or more Member in the same family 9 Description Amount 0 Retired Swimmer 18 + (Training Casually Swimming WA 2021/2022 Membership \$5.00 0 Competitive Honorary Life Member 0 Competitive Honorary Member - Meritorion \$5.00 Total: 4th swimmer Membership Accept Fees Swimming WA 2018/2019 Membership - Technical Offi Swimming WA 2018/2019 Membership - Club Committee Membe Please note that there is no club fee recorded in the system.

Clubs setup their own fee structure and often there are a number of different options to choose from. Make your selection and press "Accept Fees".

Some clubs may have enabled a "Voluntary contribution" to be collected during registration.

| Renew Registration Would you like to make a voluntary contribution to the club? |
|------------------------------------------------------------------------------------|
| Sorry, we will contribute other ways |
| ○\$10.00 |
| ○\$20.00 |
| ○\$40.00 |
| ○\$60.00 |
| O Enter your own amount |
| Add to Cart |
| There will still be expectations that the family provides "volunteer time" for the |
| - particularly at swim meets and class events. |

club

Make a selection and to "Add to the cart".

A questionnaire may also be enabled for your membership

Registration Survey



Swimming relies heavily on volunteers to help to organise and run events. We all support each other and there are numerous areas where we can learn new skills.

| Are you willing to help with? * | ☐ Timeke piny |
|---------------------------------------------------------------------------------|-----------------------------------------------|
| | ☐ 'olu ther Rostering |
| | Marshalling / Checkstarting |
| • () | Computer Operator |
| Y \ U | Committee |
| | ☐ Travel Co-ordinator |
| | ☐ Fundraising |
| | Accounting |
| | ☐ Small sub-committees dedicated to a task or |
| | event |
| | ☐ Computer Operator |
| Would you be interested in learning more about becoming a Technical Official? * | ○ Yes ○ No ○ Not just yet |
| Next | |

Complete the Questionnaire and then press next.

If the member is under 18 then the system will automatically return to the beginning of the registration process to organise a membership for a parent / guardian.

Check Out

You may add more items to the checkout. A "checkout" link in the top right-hand corner can bring you back here.

Qty Price GST Total ☑ 1. Dolphins Swimming Club Parent / Guardian membership for Chris McMillan to the 1 Oct 2022 1 4.55 0.45 \$5.00 Description Price Parent / Guardian Swimming WA 2021/2022 Membership \$5.00 · Payment does not include any club fee which will need to be organised directly with the club. · Membership is required to be approved by the club and state association. Are you willing to help with? Timekeeping Would you be interested in learning more about becoming a Technical Official? NOT YET Sales Total (ex GST): \$4.55 Transaction Handling Fee (ex GST): \$0.00 GST Total: \$0.45 Total (AUD): \$5.00 PayPal Check out Renew another membership? New membership? Pay Now The safer, easier way to pay

There are links to return to start a new registration or the membership can be

Depending on the Total amount there can be 3 options available for payment.





Will take the member through to a BPAY invoice with a dedicated reference number specific for the payment. Together with the My Swim Results Biller code – these can be entered into your banks internet banking page in a similar way as paying the water bill.



Paying via PayPal can be done with or without a PayPal Account.

This will send you to PayPal to setup the payment before returning you back to the Checkout to confirm the purchase.